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2001 MAY 1 IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2001 MAY 19 PM

Applicant(s): Arjun Chadrasekar Iyer; Chandrakant Ramkrishna Bhavsar  
Assignee: Siebel Systems, Inc.  
Title: SQL Query Optimization for Upsert Operation  
Serial No.: 10/751,236 Filing Date: January 2, 2004  
Examiner: Unassigned Group Art Unit: Unknown  
Docket No.: SBL0011C2US

Austin, Texas  
May 11, 2004

MAIL STOP 16  
DIRECTOR OF THE US PATENT AND TRADEMARK OFFICE  
PO BOX 1450  
ALEXANDRIA, VA 22313-1450

ATTENTION: Refund Section, Accounting Division,  
Office of Finance

**REQUEST FOR REFUND**

Sir:

Applicants respectfully request a refund in the amount of \$130.00, which was erroneously charged to Deposit Account No. 502306 on the April Monthly Statement of Account.

This fee was posted for payment for "Surcharge - Late filing fee or oath or declaration" (code 1051); however, this application was filed with all required fees, documents, and signatures. This fee was posted on April 15, 2004, by the U.S. Patent and Trademark Office according to Applicants' April Monthly Statement of Deposit Account (line item highlighted on attached copy).

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STATUS:   
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Applicants therefore request a refund in the amount of \$130.00.

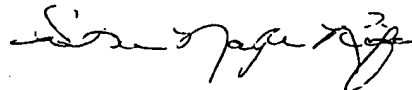
2007 MAY 17 PM 3:10

If there are any questions regarding this request, please call Applicant's attorney at

(512) 439-5086. This request is submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop 16, Director of the US Patent and Trademark Office, ATTENTION: Refund Section, Accounting Division, Office of Finance, P.O. Box 1450, Alexandria, VA 22313-1450, on May 11, 2004.

Respectfully submitted,



D'Ann Naylor Rifai  
Attorney for Applicants  
Reg. No. 47,026

  
Attorney for Applicants      5/11/04  
Date of Signature



04/07 17	10817466	CIS0213US	1202	\$342.00	\$6,212.00
04/07 18	10817466	CIS0213US	1201	\$86.00	\$6,126.00
04/07 45	E-REPLENISHMENT		9203	-\$5,007.00	\$11,133.00
04/07 56	09449142	CIS0038US	1501	\$1,330.00	\$9,803.00
04/07 57	09449142	CIS0038US	8001	\$9.00	\$9,794.00
04/07 117	10815126	VRT0131US	8021	\$40.00	\$9,754.00
04/07 131	10224044	VRT006US	1806	\$180.00	\$9,574.00
04/07 133	10814484	VRT0130US	8021	\$40.00	\$9,534.00
04/07 136	09583177	M-7915US	1806	\$180.00	\$9,354.00
04/07 188	10725745	CIS0096C1US	1201	\$344.00	\$9,010.00
04/07 189	10725745	CIS0096C1US	1202	\$72.00	\$8,938.00
04/08 7	60559585	CET0011V1US	1005	\$160.00	\$8,778.00
04/08 100	10817466	CIS0213US	8021	\$40.00	\$8,738.00
04/09 81	09982281	M-7165-10CUS	1251	\$110.00	\$8,628.00
04/09 217	09468246	CIS0036US	1201	\$86.00	\$8,542.00
04/09 218	09468246	CIS0036US	1202	\$270.00	\$8,272.00
04/12 60	10820257	CIS0094C1US	1001	\$770.00	\$7,502.00
04/12 61	10820257	CIS0094C1US	1201	\$430.00	\$7,072.00
04/12 62	10820257	CIS0094C1US	1202	\$1,026.00	\$6,046.00
04/12 87	09608461	M-8340-US	1251	\$110.00	\$5,936.00
04/12 92	09232397	M-7165-US	1251	\$110.00	\$5,826.00
04/12 163	09542274	MTV0015US	1251	\$110.00	\$5,716.00
04/12 195	ASCOLESE	M	8021	\$40.00	\$5,676.00
04/13 27	10281503	CIS0167US	1460	\$130.00	\$5,546.00
04/13 28	10281503	CIS0167US	1801	\$770.00	\$4,776.00
04/13 29	09746323	M-9284US	1501	\$1,330.00	\$3,446.00
04/13 30	09746323	M-9284US	8001	\$9.00	\$3,437.00
04/13 133	09542274	MTV0015US	1806	\$180.00	\$3,257.00
04/13 518	09671965	M-8173-US	1501	\$1,330.00	\$1,927.00
04/13 519	09671965	M-8173-US	8001	\$9.00	\$1,918.00
04/14 27	6167486		1551	\$910.00	\$1,008.00
04/14 28	6167252		1551	\$910.00	\$98.00
04/14 39	E-REPLENISHMENT		9203	-\$5,014.00	\$5,112.00
04/14 95	10627385	VRT0089US	1460	\$130.00	\$4,982.00
04/15 16	10751236		1001	\$770.00	\$4,212.00
04/15 17	10751236		1202	\$162.00	\$4,050.00
04/15 18	10751236		1201	\$172.00	\$3,878.00
04/15 19	10751236		1051	\$130.00	\$3,748.00
04/15 20	6154017		1551	\$910.00	\$2,838.00
04/16 135	10727425	VRT0109US	1051	\$130.00	\$2,708.00
04/20 18	E-REPLENISHMENT		9203	-\$5,019.00	\$7,727.00
04/20 34	09352984	M-7675US	1453	\$1,330.00	\$6,397.00
04/20 40	10158670	NEC0237US	1453	\$1,330.00	\$5,067.00
04/20 47	09352984	NEC0219US	8021	\$40.00	\$5,027.00
04/20 68	09499598	4103-40821	1801	\$770.00	\$4,257.00
04/21 4	10827068	CIS0007C1US	1001	\$770.00	\$3,487.00
04/21 5	10827068	CIS0007C1US	1201	\$86.00	\$3,401.00
04/21 35	10827048	CISO214US	1001	\$770.00	\$2,631.00
04/21 36	10827048	CISO214US	1202	\$486.00	\$2,145.00
04/21 65	E-REPLENISHMENT		9203	-\$5,021.00	\$7,166.00
04/21 134	10826888	CIS0216US	1001	\$770.00	\$6,396.00
04/21 135	10826888	CIS0216US	1201	\$430.00	\$5,966.00
04/21 136	10826888	CIS0216US	1202	\$900.00	\$5,066.00
04/22 46	10828246	CIS0009CIUS	1001	\$770.00	\$4,296.00

PATENT APPLICATION SERIAL NO. \_\_\_\_\_

U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICE  
FEE RECORD SHEET

04/15/2004 AGOITOM 00000009 502306 10751236

01 FC:1001	770.00 DA
02 FC:1202	162.00 DA
03 FC:1201	172.00 DA
<del>04 FC:1051</del>	<del>-130.00-DA-</del>

Adjustment date: 06/18/2004 EEKUBAY1  
04/15/2004 AGOITOM 00000009 502306 10751236  
04 FC:1051 130.00 CR

PTO-1556  
(5/87)